

Important Elimination of the Paper Remittance Advice

In the very near future, RI Medical Assistance will discontinue the printing of the paper remittance advice. Your remittance advice will be available for downloading on the Department of Human Services website.

In preparation for the elimination of the paper remittance advice (RA), it is imperative that if you do not currently have a Trading Partner Agreement with RI Medical Assistance that you obtain one immediately.

It is possible that you already have a Trading Partner Agreement with RI Medical Assistance. A Trading Partner Agreement allows you to submit claims electronically to RI Medical Assistance, as well as verify eligibility and check claim status on the DHS website. If you already have a Trading Partner Agreement, you will not need to obtain another one. If you do not currently have a Trading Partner Agreement, please visit the DHS website to download the form. The form can be found at:

<http://www.dhs.ri.gov/Portals/0/Uploads/Documents/Public/tpa.pdf>

On page 5 of the form, under the Check All That Apply section please write in “RA on the web” in the empty box.

Once we eliminate the printing of the paper RA, you will need to download your RA from the DHS website. If you do not have a Trading Partner Agreement, you will not be able to download your RA.

If you are not sure if you need to complete a Trading Partner Agreement, please contact Sandra Bates at Sandra.bates@hp.com . Please be sure to include your National Provider Identifier or RI Medical Assistance provider number so that we are able to assist you.

Please be on the look out for further information regarding this upcoming change. Thank you.